

Case Study: The Student Organization

You are a member of a student organization at your university. The organization is responsible for planning and executing a number of events and activities throughout the academic year, such as social events, community service projects, and fundraising initiatives.

The organization is led by two individuals: the president and the operations manager. The president is responsible for setting the organization's vision and goals, and for inspiring and motivating the team to achieve those goals. The operations manager is responsible for coordinating and managing the day-to-day activities of the organization, such as scheduling meetings, organizing events, and managing the budget.

Recently, the organization has been experiencing some challenges. Attendance at events has been low, and there has been some conflict and tension among team members. The president and the operations manager have different ideas about how to address these issues.

The president believes that the key to improving attendance and reducing conflict is to focus on building a strong team culture and inspiring team members to take ownership of their roles and responsibilities. The president wants to spend more time listening to team members, giving them feedback and support, and creating opportunities for team building and collaboration.

The operations manager, on the other hand, believes that the key to addressing these issues is to improve the organization's processes and systems. The operations manager wants to develop a more structured approach to event planning and execution, with clear roles and responsibilities, timelines, and budgets. The operations manager also wants to implement a system for tracking attendance and feedback, to better understand the needs and preferences of team members and event attendees.

Your task is to analyze the situation and provide your own perspective on the difference between a leader and a manager, and how those differences are playing out in this case. Some questions to consider include:

- How would you define the role of a leader, and the role of a manager?
- How do the president and the operations manager differ in their approach to leadership and management?
- What are the strengths and weaknesses of each approach?
- How might the differences between the president and the operations manager impact the organization's success?
- How could the organization benefit from a balance of both leadership and management approaches?